



# Theodore Roosevelt High School Bands

4419 Center Street, Des Moines, IA 50312

(515)242-7320

John Piquett has been my only travel representative since 1995. Over the past years I have traveled twice to Southern California, three times to the Orlando area, once to Chicago, IL and a future trip to Hawaii using him and his company. Each trip has been a great experience and a rewarding opportunity for my students.

What I like about John Piquett and his company, is that we are able to customize our trip very easily and without complication. Last minute changes are dealt with quickly with very little work and stress on myself. He is very knowledgeable of the areas we travel and he lends his expertise in helping make decisions. Those decisions have made our trips very successful.

The amount of contact time with a travel representative is very important. John has always been available to talk to on the phone or he stops by in person to take care of the things that need to be done. I know that the plans and transportation issues are going well and on schedule because I am always informed.

Trips with students always have some problems. Either with kids getting sick, accidents, problems at a performance venue, etc. Some of these small inconveniences have been handled very promptly by John, which makes the trip for everyone else run smoothly and without complication. His great rapport with the airlines, coaches, hotels, and especially people, has created a great atmosphere for us to travel and it has had many long term benefits for my program.

I am so confident in the service and reliability that I no longer look at other travel agencies for options or prices. I know I will always get an outstanding trip for a fair price.

Sincerely,

Treg Marcellus, Director of Bands  
Theodore Roosevelt High School, Des Moines, IA